

## JETSTAR ASIA

### Singapore Valentine's Day Social Contest 2025 – 2x Pair of Return Flight Tickets to 2 Different Mystery Destination

#### Terms and Conditions - Game of Chance

1. Information on how to enter forms part of the terms and conditions of entry. Entry into the promotion is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
2. The promoter is Jetstar Asia Airways Pte Ltd (BRN: 200403570D) of Singapore Changi Airport T1, PO Box 323, Singapore 918144, telephone number: 6318 0943. **(Promoter)**.

#### Duration

3. All reference to time in this document are a reference to the local time in Singapore on the dated stated. The competition period commences at 12.00pm (GMT+8) on Monday 3 February 2025 and ends 11.59pm (GMT+8) on Wednesday 12 February 2025. **(Promotion Period)**

#### Eligibility to enter

4. Entry is open to residents of Singapore, who are 18 years or older and are not existing subscribers of Jetmail **(Eligible Entrants)**, excluding directors, management, employees and their immediate families of the Promoter and its related bodies corporate and registered travel companions of employees of the Promoter and its related bodies corporate.

#### Entry into the promotion

5. To enter, Eligible Entrants must:
  - Follow [@jetstarasia](#) on Instagram
  - Sign up for Jetmail at <https://www.jetstar.com/sg/en/jetmail-signup> (link in bio)
  - Tag 3 friends to join in on the contest
6. Eligible Entrants are permitted multiple entries but can only win 1 (one) prize each.
7. The time of entry will be deemed to be the time the entry is received by the Promoter.

8. The Promoter reserves the right, at any time to verify the validity of entries and Eligible Entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Verification of winners will only be communicated through Jetmail and sent from the Jetstar Asia Marketing email address (jetstarasiamarketing@jetstar.com).

### **Drawing of entries**

9. Winning entries will be selected at random through a generator.
10. Drawing and announcement of the winner will take place by Friday 14 February 2025. Judging will be conducted by the Promoter and will take place at the offices of the Promoter.
11. The result of the draw is final and no correspondence will be entered into.

### **The Prize**

12. There will be 2 (two) prizes comprising of 2 (two) separate pairs of Jetstar return tickets departing Singapore to 2 (two) mystery Jetstar destinations. Each destination will be unveiled to the respective winners via email and Jetstar will be selecting the destination for each winner.
13. Prize flight redemption booking must be made within 1 (one) year after the prize announcement. Travel period for destination 1 include: 10 to 30 May 2025 and 26 July to 23 September 2025. Travel period for destination 2 include: 12 to 20 March 2025, 15 to 29 May 2025, 19 June to 3 July 2025 and 14 to 25 August 2025. Each destination will be unveiled to the respective winners via email. Other Terms and Conditions apply.
14. The maximum value of each prize is capped at SGD\$500. Maximum value of the 2 (two) prizes will be capped at SGD\$1,000 in total.
15. For winners who do not live in close proximity to the departure port, flights and accommodation will not form any part of the prize.
16. The prize includes GST and taxes included in the price of the ticket. Unless otherwise stated, the prize does not include travel insurance, passports, visas, meals, taxes not included in the price of the ticket, ground transportation, flights, accommodation or any other costs of a personal nature. Compliance with any health or other government requirements is the responsibility of the/each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination. Prize travel is subject to Jetstar's General Conditions of Carriage.

Prize travel and accommodation is subject to availability at the time of booking and prize travel is subject to availability of prize travel fares at the time of booking. The winners and their companions must travel together on all prize travel and will not accrue Qantas Points or Status Credits on any element of the prize. An upgrade cannot be purchased on airfares with cash or Qantas Points.

Prize travel and accommodation must be booked by date. Prize travel and accommodation must be completed by date. There can be no changes to travel arrangements once tickets have been issued or accommodation bookings once the reservation is confirmed.

Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person, unless agreed to by the Promoter. It is a condition of accepting a prize that the winner accept the conditions of use of that prize.

If the prize (or part of the prize) is unavailable, for reasons outside the control of the Promoter, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

17. The Promoter accepts no responsibility for any variation in the value of the prizes.
18. Unless otherwise stated, the prize does not include travel insurance, passports, visas, and meals, taxes not included in the value of the flight vouchers, ground transportation, or any other costs of a personal nature. Compliance with any health or other government requirements is the responsibility of each prize-winner and his/her companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination. Prize travel is subject to Jetstar's General Conditions of Carriage.

### **Notification of the winner**

19. The winners will be notified only through Jetstar email (Jetmail) by Friday 14 February 2025, 6pm (GMT+8). Winners will have to email Jetstar Asia Marketing ([jetstarasiamarketing@jetstar.com](mailto:jetstarasiamarketing@jetstar.com)) to confirm their prize.
20. The winner needs to claim his/her prize within 7 (seven) days of being notified (by Friday 21 February), else it will be forfeited. If the winner has not claimed his/her prize within 7 (seven) days of Jetstar Asia's Email

notification, another winner will be chosen and informed on the next working day.

### **Backup entries**

21. The Promotor will be selecting an additional 2 (two) entries at random to be used as backup winners in the event that an entrant is unable to satisfy the promotion terms and condition or forfeits or does not claim a prize by Friday 21 February. For any prize that remains unclaimed by 5pm (GMT+8) within 7 (seven) days of being notified, the Promoter will award the prize to the backup winner in the order drawn by the Promotor, subject to any written direction given under applicable law. Any replacement winners determined in accordance with clause 10 will be notified by whichever the platform that they have entered the competition.

### **Limitation of liability and variation of terms**

22. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.

The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (Promotion Parties) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (Damages) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.

23. The exclusion of liability in clause 22 does not apply to limit or exclude liability:
  - a. For personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt: third party goods or services, which other than in connection with this promotion, are in the normal course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; and the Promoter's Conditions of Carriage and general booking conditions and any exclusions contained therein apply despite any statement to the contrary in these terms and conditions; or

b. To the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

### **Entry details and privacy**

24. Entry details remain the property of the Promoter. The name and photograph of the winner may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize. Entrants consent to the Promoter using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including to any applicable statutory authorities) and to conduct marketing activities. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy Statement, a copy of which is available at <https://www.jetstar.com/sg/en/privacy-policy>.

### **Important information and conditions about competitions on Instagram**

25. This promotion is in no way sponsored, endorsed or administered by, or associated with, Instagram. Eligible Entrants understand and agree that they are providing their information to the Promoter and not to Instagram. By entering this competition, each Eligible Entrant releases Instagram from any action or claim arising out of the competition. Any questions, comments or complaints regarding this competition must be directed to the Promoter, not Instagram.

26. At all times, Eligible Entrants agree to act in accordance with our social media community standards, which can be viewed at <https://www.jetstar.com/au/en/social-media-community-standards>

27. At all times, Eligible Entrants agree to act in accordance with the Instagram Terms of Use, which can be viewed at <http://instagram.com/about/legal/terms>, and other related policies.

### **Tax Implications**

28. The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.