



As of 2020 September 9

## **Jetstar Japan suspended International flights and special handling**

The following routes have been suspended:

GK: operated by Jetstar Japan

### **Shanghai: UPDATED**

- Narita = Shanghai: GK 35/36 suspended between February 5 and October 24

### **Hong Kong: UPDATED**

- Narita = Hong Kong: GK23/20 suspended between February 16 and October 24

### **Taipei: UPDATED**

- Narita = Taipei: GK11/12 suspended between March 2 and October 24

### **Manila: UPDATED**

- Narita = Manila: GK41/40 suspended between March 20 and October 24
- Kansai = Manila: GK81/80 suspended between March 6 and October 24
- Chubu = Manila: GK95/94 suspended between March 23 and October 24

Flight schedule changes will be notified through our website or to your registered email.

All customers impacted by this change will be contacted and will be able to;

1. Cancel their bookings and obtain a full refund or credit voucher (no fee charged)  
Please fill out this [form](#) for a full refund:
2. Or change to an alternative Jetstar Japan's destination on the Jetstar Japan network (no fee charged, however fare difference may apply)

Please be noted that the credit vouchers may take **more than 14 business days** to arrive to your registered email.

We apologies for the inconvenience caused.

Should you have any questions, please contact through our [Live chat](#) or please check our FAQ page [here](#).