
In case you missed it...Jetstar's market leading OTP

Our focus on delivering reliability resulted in Jetstar achieving a **market leading on-time performance** in the first half of 2018 on domestic routes.

September continued to deliver strong and consistent on-time performance results across our New Zealand domestic network, with **86%** on our Jet and **92%** on our Regional routes (results are for departures within 15 mins of schedule)

In line with our OTP, our customer satisfaction scores equally delivered exceptional results in September on our domestic services.

Club Jetstar - perfect when travelling with friends and family

For **\$49** per year, a member and up to 4 people can enjoy Club Jetstar benefits!

[Join](#) over 250,000 Club Jetstar members and enjoy fantastic benefits every time you fly and early access to our biggest sales! Ideal for when travelling with friends and family on holiday.

As a member, you and up to four others will enjoy special member pricing to our top destinations and 20% discount on baggage and seat selection for NZ departing flights.

Plus, get the most of your membership with great offers from our partners on car hire, hotels, travel insurance and more!



Early access to our biggest sales



Exclusive member-only fares



Partner offers tailored just for members



20% off bags and seat selection*

Napier - Buzzworthy Top 10



The arrival of Jetstar's low fares in Napier has been cited by local media outlet [BayBuzz](#) as one of the 'top 10 most buzzworthy happenings in the past ten years' for the region. We started flying between Auckland and Napier in December 2015 and operate 27 return services a week on the route.

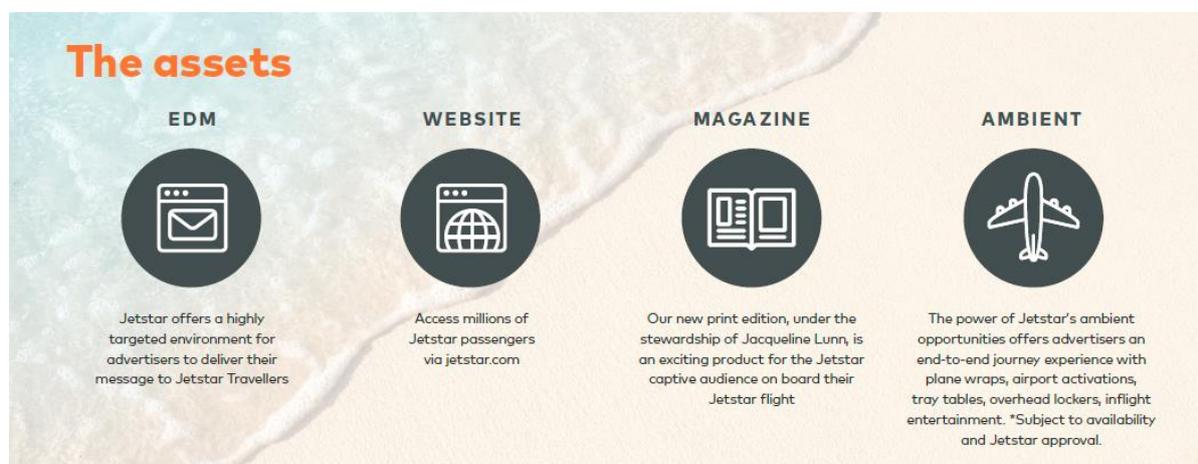
Chamber of Commerce CEO Wayne Walford says 'Jetstar changed the perception of travel in and out of Napier, growing the air traveller pie for both players rather than dividing it.'

Jetstar customer audience - media opportunities

Each month we deliver a unique and bold combination of travel news, trends, inspiration and features to make every journey the very best it can be.

Connect with **20 million** passengers annually. 2,500+ flights per week, 58,145 passengers per day. 31 destinations, 5 countries and 77 aircraft. 1 in 5 Jetstar passengers are travelling internationally or domestically for business. 1 in 2 Jetstar passengers work in SMEs.

Reach Jetstar's audience across multiple platforms at all stages of the customer journey.



The assets

- EDM**
Jetstar offers a highly targeted environment for advertisers to deliver their message to Jetstar Travellers
- WEBSITE**
Access millions of Jetstar passengers via jetstar.com
- MAGAZINE**
Our new print edition, under the stewardship of Jacqueline Lunn, is an exciting product for the Jetstar captive audience on board their Jetstar flight
- AMBIENT**
The power of Jetstar's ambient opportunities offers advertisers an end-to-end journey experience with plane wraps, airport activations, tray tables, overhead lockers, inflight entertainment. *Subject to availability and Jetstar approval.

If you would like to enquire about advertising in the Jetstar magazine, digital advertising or our in-flight and ambient advertising, please contact Medium Rare Content Agency: Chris Joy - chris.joy@mediumrarecontent.com

Give the gift of travel with Jetstar Gift Cards & Vouchers



A great business reward, client gift or help someone you care about make their holiday dreams come true.

Pick up a gift card from a great range of retailers including The Warehouse, Paper Plus, Giftstation.co.nz plus many more.



Surprise someone for a special occasion



Fee-free payment option at jetstar.com



Spend them on your next dream holiday!



Email Gift Vouchers to your family and friends

Jetstar flights available 2 hours from departure

Last minute travel? Jetstar now offers flights up to two-hours from departure in Agent Hub and Business Hub. This is available to travel agents and small enterprises using our website to book. This applies to all New Zealand domestic and international flights.

The Eatery on-board menu

Our **new food and drinks menu** is proving a hit on our A320 fleet, offering a wide range of hot and cold light meals, snacks and drinks.

Check out what's new by clicking on the menu images on the right, including a range of locally produced (AU/NZ) meals and snacks.

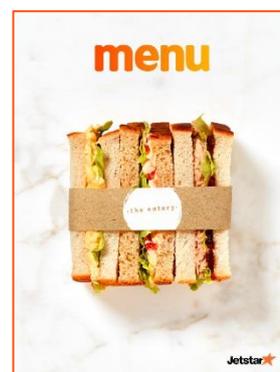
As well as our new A320 menu, we also offer a **new 'Buy on Board' menu** on our regional Q300 flights longer than 45 minutes. Passengers will be able to purchase a snack and drink, with vegetarian, vegan-friendly, gluten-free and gluten-friendly choices available, or pre-purchase a snack pack prior to flying.

Food isn't included with our Starter fares, but you can pre-purchase a meal or beverage on selected flights. Whilst you can purchase on board, we do however recommend you pre-purchase to get the meal of your choice.

Included in most of our fare bundles are food and drinks, in-flight food and beverage vouchers or an In-Flight Meal Deal.

On short A320 WLG-CHC sectors, passengers can purchase a snack and drink from our on-board menu via the call bell service, or pre-purchase a snack pack prior to flying. Unfortunately, on Q300 flights of less than 45 minutes, where due to the short flight time, no menu service is available.

Jetstar accepts Visa, MasterCard, American Express, JCB, and Visa and Mastercard debit cards or a Qantas branded pre-paid travel card. There is no minimum spend or credit card fees for on board transactions.



The Eatery Menu

Pre-Purchase



FlexiBiz when flying for business

Our business-friendly FlexiBiz fares save you time and money and provide comfort and convenience when flying with Jetstar in New Zealand. For only **\$29** extra on New Zealand domestic flights you benefit from:



- Additional carry-on allowance (up to 10kg – can be 2 pieces)
- Free upfront or standard seat selection
- \$10 in-flight voucher (to be used in-flight only from our [Jetstar Menu](#))
- Catch an earlier or later flight on the same day at no extra charge
- No fees for date, time or name changes - subject to fare difference
- Cancel your flight and get a credit voucher, valid for 36 months
- Qantas Frequent Flyer Points on all Jetstar NZ domestic flights

FlexiBiz from Jetstar – a lot more for a lot less when you're travelling for business.

Did you know...?



Jetstar was named 'most vegan-friendly airline' by [PETA](#) (People for the Ethical Treatment of Animals) at its [2017 Progy Awards](#). Jetstar launched a vegan food menu in December last year - it was the first Australian airline to offer vegan meals for in-flight purchase. Our new in-flight [menu](#) launched in September 2018.

Need to contact us? Jetstar dedicated industry support channels

Web:	Jetstar Information Centre	Phone:	0800 284 510 (0800-2230 NZST)
Live Chat:	Jetstar Live Chat	Email:	sales@jetstar.com

Live Chat will get you in touch with us fastest, but phone wait times are generally short. We attempt to reply to emails within 24 hours

Don't miss out - previous Jetstar NZ Industry Updates can be found [here](#)
